



Terms of Use Agreement

Acceptance

It is important that you read all the following terms and conditions carefully. By accessing this website (the "Website") you agree to be legally bound by the terms of this Terms of Use Agreement (the "Agreement"). Please read the entire Agreement.

This Agreement is a legal agreement between you and Calgary West Central Primary Care Network, the owner and operator ("Owner") of the Website. It states the terms and conditions under which you may access and use the Website and all written and other information and materials displayed, linked to, or otherwise made available through the Website, including, without limitation, articles, text, photographs, images, illustrations, audio clips, video clips, computer software and code (the "Content"). If you do not accept these terms and conditions, you must not access or use the Website. The Owner may revise this Agreement at any time by updating this posting. Use of the Website after such changes are posted will signify your acceptance of these revised terms. You should visit this page periodically to review this Agreement.

Not medical advice

The Content provided on the Website is for informational purposes only and is not professional medical advice, diagnosis, treatment or care, nor is it intended to be a substitute therefor. Always seek the advice of a physician or other qualified health provider properly licensed to practise medicine or general health care in your jurisdiction concerning any questions you may have regarding any Content obtained from this Website and any medical condition you believe may be relevant to you or to someone else. Never disregard professional medical advice or delay in seeking it because of something you have read on this Website. Always consult with your physician or other qualified health care provider before embarking on a new treatment, diet or fitness program. Content obtained from the Website is not exhaustive and does not cover all diseases, ailments, physical conditions or their treatment.

Medical emergency

Do not use the Website for medical emergencies. If you have a medical emergency, call a physician, qualified health care provider or 911 (or the applicable local emergency number) immediately. Under no circumstances should you attempt self-treatment or treatment of someone else based on anything you have seen or read on the Website.

No physician-patient relationship

The presentation of Content on the Website does not establish a physician-patient relationship between you (or someone else) and the Owner (or any of its physicians).

No endorsements

Unless specifically stated, the Owner does not recommend or endorse any specific brand of products, services, procedures, business, or other information that appears or that may be advertised on the Website.

E-mail

Due to the inherently non-secure nature of e-mail communication, the Owner does not wish to use this Website as a means of communication with the public or patients (i) regarding questions or issues of a





medical nature; (ii) to establish physician/patient relationships; (iii) to book or cancel appointments; or (iv) for inquiries regarding fees, services or similar matters. E-mail communications regarding such matters will not be responded to and will be discarded unread. If you wish to contact the Owner or its physicians regarding medical questions or issues or with regard to appointments, accounts or other questions please do so by telephone, fax or regular mail in the manner set out in the Website.

Disclaimer of warranties

The Website and the Content are provided on an “as is, where is” basis. While the Owner endeavours to provide Content that is correct, accurate, current and timely, the Owner makes no representations, warranties, conditions or covenants, express or implied, regarding the Website and the Content including, without limitation, no representation, warranty, condition or covenant that: (i) the Content contained in or made available through the Website or any item(s) made available on or through the Website will be of merchantable quality and/or fit for a particular purpose, (ii) the Website or Content will be accurate, complete, current, reliable, timely or suitable for any particular purpose, (iii) that the operation of the Website will be uninterrupted or error-free, (iv) that defects or errors in the Website or the Content, be it human or computer errors, will be corrected, (v) that the Website will be free from viruses or harmful components, (vi) that communications to or from the Website will be secure and/or not intercepted, and (vii) that no damage will occur to your computer system when using the Website.

You acknowledge and agree that your access and use of the Website and the Content is entirely at your own risk and liability. You have the sole responsibility for adequate protection and backup of data and to take reasonable and appropriate precautions to scan for computer viruses or other destructive properties.

Limitation of liability

In no event shall the Owner, its physicians, officers, directors, members, employees, agents, licensors, and their respective successors and assigns be liable for damages of any kind, including, without limitation, any direct, special, indirect, punitive, incidental or consequential damages including, without limitation, any loss or damages in the nature of, or relating to, lost business, medical injury, personal injury, wrongful death, improper diagnosis, inaccurate information, improper treatment or any other loss incurred in connection with your use, misuse or reliance upon the Website or the Content, or your inability to use the Website, regardless of the cause and whether arising in contract (including fundamental breach), tort (including negligence) or otherwise. The foregoing limitation shall apply even if the Owner knew of or ought to have known of the possibility of such damages.

The Owner also expressly disclaims any and all liability for the acts, omissions and conduct of any third-party user, advertiser or sponsor of the Website (“Third-Party”). Under no circumstances shall the Owner, its physicians, officers, directors, members, employees, agents, licensors and their respective successors and assigns, be liable for any injury, loss, damage (including direct, special, indirect, punitive, incidental or consequential damages), or expense arising in any manner whatsoever from (i) the acts, omissions or conduct of any Third-Party, and (ii) any access, use, reliance upon or inability to use any materials, content, goods or services located at, or made available at, any Website linked to or from the Website, regardless of the cause and whether arising in contract (including fundamental breach), tort (including negligence), or otherwise. The foregoing limitation shall apply even if the Owner knew of or ought to have known of the possibility of such damages.

Indemnity

You agree to indemnify, defend and hold harmless the Owner and its physicians, officers, directors, members, employees, agents, licensors, and their respective successors and assigns, from and against any and all claims, demands, liabilities, costs, or expenses whatsoever, including, without limitation, legal





fees and disbursements, resulting directly or indirectly from (i) your breach of any of the terms and conditions of this Agreement, (ii) your access to, use, misuse, reliance upon or inability to access or use the Website, the Content or any Website to which the Website is or may be linked to from time to time or, (iii) your use of, reliance on, publication, communication, distribution, uploading or downloading of anything (including the Content) on or from the Website.

Ownership and Use of Website

The Website is now, and shall at all times remain, the sole property of the Owner. Canadian and international copyright, trade-mark, and other laws protect the Website, including all of its content. The Website is being made available for your lawful use only. No portion of the Website may be copied, reproduced, transmitted, modified or distributed in any way, in whole or in part, without the prior written consent of the Owner, save and except that you may, for your personal, non-commercial and lawful use only, print or download Website pages PROVIDED ALWAYS that you do not in any way amend, modify or change the Content and that any the Owner or other identification, marks, notices or disclaimers remain. Your use of the Website, or any portion thereof, shall not in any way transfer or assign to you, or be deemed to in any way transfer or assign to you, any ownership or other rights in the Website or any portion of the content thereof. For greater certainty, copying or storing of any Content for reproduction, redistribution or publication to third parties for commercial purposes is expressly prohibited without prior written permission of the Owner or as expressly indicated in this Agreement. The Owner, at its sole discretion, may change, suspend or discontinue any aspect of the Website at any time, including the availability of any Website feature, database or content. The Owner may also impose limits on certain features and services, or restrict your access to parts or all of the Website, without notice or liability. In the event of a conflict between the terms of a specific licence governing specific Content and this Agreement, the terms of the specific licence shall govern.

Intellectual Property

Nothing in the Agreement or your use of the Website grants you any rights in or to the intellectual property or proprietary rights of the Owner or any third party.

The Content is protected by copyright law and is owned by the Owner and its licensors, or the party accredited as the provider of the Content. Except as provided for in this Agreement, any use of the Content, including modification, transmission, presentation, distribution, republication, or other exploitation of the Website or of its Content, whether in whole or in part, is prohibited without the express prior written consent of the Owner.

You may neither frame or link to the Website without the Owner's written express consent and you agree to immediately remove any link to the Website which was posted without such written express consent.



are trade-marks of the Owner. Other names, words, titles, phrases, logos, designs, graphics, icons and trade-marks displayed on the Website may constitute registered or unregistered trade-marks of the Owner or third parties. Any unauthorized use of these trade-marks, trade-names or other intellectual property is strictly prohibited.

While certain trademarks of third parties may be used by the Owner under licence, the display of third-party trade-marks on the Website should not be taken to imply any relationship or license between the Owner and the owner of the trade-mark or to imply that the Owner endorses the products, services,





procedures, business or other information of the owner of the said trade-mark. Any unauthorized use of the trade-marks, trade-names or other intellectual property of these third parties is strictly prohibited.

Linking

The Website contains links to third-party websites. These links are provided solely as a convenience to you and not as an endorsement by the Owner of any third-party website or the content thereof. Unless expressly stated, the Owner does not operate any third-party website linked to the website and is not responsible for the content of any third-party website, nor does it make any representation, warranty, condition or covenant of any kind regarding any third-party website or the content thereof including, without limitation, (i) any representation, warranty, condition, or covenant regarding (i) the legality, accuracy, reliability, completeness, timeliness or suitability of any content on such third-party websites, (ii) the merchantability and/or fitness for a particular purpose of any third-party websites or material, content, software, goods, or services located at or made available through such third-party websites, or (iii) that the operation of such third-party websites will be uninterrupted or error free, that defects or errors in such third-party websites will be corrected, or that such third-party websites will be free from viruses or other harmful components.

While the Owner encourages links to the Website, you may make no link to the Website without the Owner's prior written consent. The scraping, mining of data from, framing or mirroring of the Website by any method is strictly prohibited. You further agree that you shall not employ or utilize, among other techniques, any collaborative browsing or display technologies relating to the use by you of the Website, nor for purposes of posting any comments, communications, or any other information or data of any kind that may be read or accessed by any other person on or to the Website. You represent, warrant and covenant that you shall not upload, post or transmit to or distribute or otherwise publish through the Website any materials which contains, posts or transmits any unlawful or indecent information of any kind, including, without limitation (i) any content constituting or encouraging conduct that would constitute a criminal offense, give rise to civil liability or otherwise violate any local, state, provincial, national, international law or regulation which may be damaging or detrimental to the activities, operations, credibility or integrity of the Owner, or (ii) any website which contains, posts or transmits any material or information of any kind which violates or infringes upon the rights of others, including material which is an invasion of privacy or publicity rights, or which is protected by copyright, trademark or other proprietary rights. The Owner reserves the right to prohibit or refuse to accept any link to the Website, including, without limitation, any link which contains or makes available any content or information of the foregoing nature, at any time. You agree to remove any link you may have to the Website upon the request of the Owner.

Submissions

The Website may provide features which allow you to post messages and content to designated areas on the Website, to participate in chat groups, to interact with the Owner and other users and to upload files, documents, or other materials ("Submission(s)"). The Owner does not control the content of any Submissions and has no obligation to monitor the Submissions. However, the Owner reserves the right at all times to disclose any information necessary to satisfy any law, regulation or governmental or law enforcement request, or to edit, refuse to post or to remove any Submission, in whole or in part, that, in the Owner's sole discretion, are objectionable or in violation of this Agreement. You acknowledge that you alone are responsible for the content of your Submissions and the consequences thereof.

Rules of conduct regarding Submissions

When using any of the features of the Website which allow you to post, upload or make Submissions, it is a condition of your use of the Website that you do not:





1. Restrict or inhibit any other user from using and enjoying the Website, interfere or attempt to interfere with the proper workings of the Website or do anything, which in the sole discretion of the Owner, imposes an unreasonable or disproportionately large load on the Website infrastructure;
2. Post or transmit any unlawful, abusive, defamatory or obscene information of any kind, including, without limitation, any submission constituting or encouraging conduct that would constitute a criminal offense, give rise to civil liability or otherwise violate any local, state, provincial, national or international law or regulation;
3. Post or transmit any Submission, including, without limitation, articles, images, stories, software, or other material, which violates or infringes upon the rights of others, including material which is an invasion of privacy or publicity rights, or which is protected by any intellectual property rights, including, without limitation, copyright, patent, trade secret, trademark, or other proprietary rights herein, or derivative works with respect thereto, without first obtaining permission from the owner or rights holder;
4. Post or transmit any Submission which contains a virus or other harmful component;
5. Post or transmit "junk mail", "chain letters", unsolicited mass mailing or "spam"; and
6. Use or "mine" the Website for commercial purposes, including, without limitation, posting, uploading or transmitting any Submission which contains advertising, which engages in commercial activities, solicitations or sales, or which involves contests, sweepstakes, advertising and pyramid schemes.

Registration

To use certain features of the Website, you may be asked to create an account with the Website. When you register with the Website, you agree (i) to provide true, accurate, current and complete information about yourself as prompted by any registration form, and (ii) to maintain and promptly update the information to ensure it remains true, accurate, current and complete. If the Owner has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, the Owner has the right to suspend or terminate your access to all or part of the Website. The Owner's use of any personally identifying information you provide as part of the registration process is governed by the terms of Owner's Privacy Policy.

The creation of an account on the Website does not create a physician-patient relationship and is not intended to be a substitute therefor.

Passwords

You are responsible for maintaining the confidentiality of the password you use in association with your account and are responsible for all activities that occur under your user name and password. You agree to notify the Owner immediately of any unauthorized use of your password or account or any other breach of security, and to ensure that you exit from your account at the end of each session. The Owner will not be liable for any loss or damage arising from the Owner's failure or your failure to protect your password or account information.

Software licence and ownership

All software embedded in or located on or at the Website, including, without limitation, all computer code of all types, including all files and/or images contained in or generated by such software ("software") is protected by copyright and may be protected by other rights. All such software is owned by the Owner, its licensors or the party accredited with ownership of such software. You are hereby granted the right to access and use the software embedded and integrated into the Website, subject to (i) the terms and



conditions of this Agreement, and (ii) any additional conditions which may be imposed on your access and use of such software.

If the Website provides software for download, unless otherwise provided, you are hereby granted, subject to the terms of this Agreement and to any other specific terms and conditions that may apply to your downloading and use of such software, a personal, non-transferable, non-exclusive licence to (i) install and run one copy of the software in object code format on a non-networked computer for your personal, non-commercial use, and (ii) to reproduce the software only as reasonably required to install, run and make reasonable backup copies as allowed by law.

Except to the extent expressly permitted in this Agreement, you may not (i) use, reproduce, modify, adapt, translate, upload, download or transmit the software in whole or in part, (ii) sell, rent, lease, license, transfer or otherwise provide access to the software, (iii) alter, remove, or cover any trademarks or proprietary notices included in the software, and/or (iv) decompile, disassemble, decrypt, extract, or reverse engineer the software or assist others in doing so.

Other than the limited licence granted herein, nothing contained in the Website shall be construed as granting you any right, title, interest or other licence in or to any software embedded or integrated into the Website or made available for download from the Website, including, but not limited, to any intellectual property rights in the software.

All software embedded or integrated into the Website is provided "as is", without representation, warranties, conditions, or covenants of any kind, either expressed or implied, including, without limitation, any representation, warranty, condition, or covenant (i) that the software is of merchantable quality and/or is fit for any particular purpose, (ii) that the software will conform with any specification(s) relating to the software, (iii) that the software will be free from material defects, (iv) that the software contains no computer viruses or other contaminants, or (v) that the software shall process date and time-related data without causing any processing interruptions, abnormal termination or process or manipulate any time-related data.

Tools

Any tools or calculators provided on the Website are provided for general and illustrative purposes only. Such tools and/or calculators are not medical advice nor are they intended to be a substitute therefor. You should not act or abstain from acting based on any information provided by any such tool or calculator available on this Website.

Security

Any information sent or received over the Internet is generally not secure. The Owner cannot guarantee the security or confidentiality of any communication to or from the Website.

Modification to Website

The Owner reserves the right any time, and from time to time, to modify or discontinue, temporarily or permanently, the Website (or any part thereof) with or without notice to you. The Owner shall have no liability to you or any third party for any modifications, suspension or discontinuance of the Website or any part thereof.

Use prohibited where contrary to law

Use of this Website is unauthorized in any jurisdiction where the Website or any of the Content may





violate any laws or regulations. You agree not to access or use the Website in such jurisdictions. You agree that you are responsible for compliance with all applicable laws or regulations. Any contravention of this provision (or any provision of this Agreement) is entirely at your own risk.

Governing law and jurisdiction

The Website is operated by the Owner from its offices within the Province of Alberta, Canada. The Website is intended to be accessed by residents of the Province of Alberta, Canada. You agree that all matters relating to your access, or use of the Website and its Content shall be governed exclusively by the laws of the Province of Alberta and the laws of Canada applicable therein, without regard to conflict of laws principles. You agree and hereby submit and attorn to the exclusive and preferential jurisdiction of the courts of the Province of Alberta without regard to its conflict of laws provisions with respect to all matters relating to your access and use of the Website and the Content as well as any dispute that may arise therefrom.

Waiver

Any consent by the Owner to, or waiver of, a breach of this Agreement which you have committed, whether express or implied, shall not constitute a consent to, or waiver of any other, different or subsequent breach.

Severability

The invalidity or unenforceability of any provision of this Agreement or any covenant contained herein shall not affect the validity or enforceability of any other provision or covenant contained herein and any such invalid provision or covenant shall be deemed severable from the rest of this Agreement.

Notice

Questions or comments regarding the Website should be directed by e-mail to info@makinghealthhappen.com

Termination

The Owner may, in its sole discretion, cancel or terminate your right to use the Website, or any part of the Website, at any time without notice. In the event of termination, you are no longer authorized to access the Website, or the part of the Website affected by such cancellation or termination. The restrictions imposed on you with respect to Content downloaded from the Website and the disclaimers and limitations of liabilities set forth in this Agreement, shall survive termination of this Agreement. The Owner shall not be liable to any party for such termination.

Entire Agreement

This is the entire Agreement between you and the Owner relating to your access and use of the Website and Content.

