



Calgary West Central Primary Care Network Website

Privacy Statement

Calgary West Central Primary Care Network (herein referred to as "Calgary West Central", "we" or "us") is committed to protecting your privacy during your use of the www.makinghealthhappen.com website (the "Website").

This privacy policy ("Privacy Policy") outlines the collection, use and disclosure of your personally identifiable information while visiting this Website. It is important to note that this Privacy Policy is intended to supplement and not replace any other express consents you have provided to us in connection with the collection, use or disclosure of your personal information.

Collection

We do not collect personally identifiable information from you through the Website unless you provide it to us by email via a link contained on the Website. We strongly recommend that you limit the amount of personal information you provide to us by email. It is important to note that all communications on the Website are subject to the Terms of Use Agreement.

The information you provide during the registration for, or use of, the Member/Patient login portal (http://www.makinghealthhappen.com/portal_main.php) (the "Portal") is subject to the following:

Any and all information voluntarily provided by you during the registration process to access the Portal or the use of the services provided on the Portal is not collected by Calgary West Central. The services on the Portal are provided through a third party. The information you provide on the Portal is collected and stored by that third party. We do not have any access to this information. Please refer to the privacy policy of Exan Wellness (http://www.exanwellness.com/privacy_policy.php), which covers the collection, use and disclosure of your personal information with respect to all aspects of the Portal.

Please note that if you are a member physician using the Portal, Calgary West Central does collect the personal information, such as your personal contact information, that you provide during the registration process and the use of the Portal's services, and all collection, use and disclosure of this personal information is outlined by this Privacy Policy.

You should also be aware that the Website may automatically collect anonymous technical information as a result of your visit to the Website. This information can include your IP address, browser type, domain names, access times and referring website addresses and is used by the Website for the operation of the service, to maintain the quality of the service and to provide general statistics regarding use of the Website. We will make no attempt to link this information to your identity unless:

- we have your consent;
- an attempt to damage the Website or another breach of security is attempted; or
- we are required by law to do so.

Cookies

The Website uses "cookies". A cookie is a small piece of data that affects the operation of websites that use them. We use cookies for certain functions of this Website. For example, cookies are used to remember the user who is visiting the Website in order to show the appropriate content. Cookies are also used to remember the passwords and "signed on" status of users when accessing the "login" portions of the Website. These cookies may be "session cookies", they expire when you close your browser, or "persistent cookies", which are stored on your computer's hard drive for some length of time for the purpose of, for example, remembering web preferences and automatic lo-in functions. You can set your browser to allow all cookies, no cookies at all or only certain types of cookies. However, depending on the level of your privacy settings you may not be able to access all functions of the Website.

We will not use cookies to give us access to your personal information.

Use

We will only use your personal information to deliver the services that you have requested. We may use your personally identifiable information to inform you of other products or services available from the Website and our affiliates but only if we have your consent to do so. Subject to you providing your consent thereto, we may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Disclosure

Calgary West Central does not sell, rent or lease its customer lists to third parties. We will not disclose your personal information to any third parties, unless we have your

consent, we are required to do so by law or an attempt to damage the Website or another breach of security is attempted.

Linking

We encourage you to review the privacy policies of websites you choose to link to from the Website so that you can understand how those websites collect, use and share your information. We do not assume any liability or responsibility for the privacy statements on websites outside of the Website.

Security

Calgary West Central secures the personally identifiable information you provide in a controlled, secure environment, protected from unauthorized access, use or disclosure in accordance with applicable laws.

Is there a choice?

You may choose to deny to give, or withdraw, your consent to the collection, use or disclosure of your personal information by Calgary West Central at any time upon reasonable notice. However, if consent is denied or withdrawn, we may not be able to provide all of the services offered on the Website.

Changes to this policy

We will periodically make changes to this Privacy Policy without notice to you to reflect changes in the applicable laws or in response to internal or customer feedback. We therefore encourage you to review this Privacy Policy often.

Contact Information

We welcome your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy, about gaining access to your personal information or about the collection, use or disclosure of personal information through the Website, please contact our Privacy Officer Helen Kenyon via e-mail at [**hkenyon@makinghealthhappen.com**](mailto:hkenyon@makinghealthhappen.com) or by telephone (403) 258-2745.